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Free Mac HelpMate v2.1 now available

Mac HelpMate, the program we use to provide remote support, has been updated to version 2.1. It is freely available at www.MacAtoZ.com/remote-support.

With Mac HelpMate, remote computer support from an Apple Certified Help Desk Specialist for your Mac is just one phone call and three mouse clicks away.

After that phone call and three clicks, Mac HelpMate creates an encrypted tunnel between your Mac and MacAtoZ's service machine. From there, we can solve your computer problems remotely while you watch. You can disconnect at any time.

Mac HelpMate is also great for remote computer training. Not sure how to use iPhoto? With Mac HelpMate, it's easy to get a quick primer without having to bring someone out to your house. Again, one phone call and three clicks of the mouse is all it takes.

In fact, Mac HelpMate is so useful and provides such wonderful peace of mind that we made it the cornerstone of our highly successful [MacAtoZ Service Suite \(MSS\)](#).

With MSS, when you call for remote support you're only charged in 15 minute increments of our \$72/hr rate. With MSS, you save almost \$100 if we can solve the problem in 15 minutes versus what you'd pay to bring out somebody from the Mac Store.

[Download MacHelpMate v2.1](#)

Mac OS X 10.5 "Leopard" arriving Oct. 26

Mac OS X 10.5 (aka "Leopard") arrives on Oct. 26. You can save \$20 off retail and pre-order it today at the [MacAtoZ Online Store](#).

About MacAtoZ LLC

Founded in 2006, our company specializes in helping individuals and small businesses get the most out of Apple and Apple-related products. Toward that end, we've developed a unique remote support program called the MacAtoZ Service Suite (MSS).

MacAtoZ is owned and operated by Ty Davison, an Apple Certified Help Desk Specialist and member of the Apple Consultants Network.

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One of Leopard's most innovative features is an automated back-up system called "Time Machine." With Time Machine, you'll never accidentally lose a file (or photo or contact card) because with the press of a button you can "fly back in time" to retrieve the information and bring it to present day.

This amazing feature requires an external hard drive for the automated backup system, and should you need one, MacAtoZ would be thrilled to recommend, sell and setup an external hard drive system just for you.

Contact us for more information.

Mac Tip o' the Month

If you're like me and enjoy shuffling your iTunes music collection to hear songs in a different order, you know how disconcerting it can be to shuffling along through Sinatra, Gershwin and Porter only to encounter your wife's copy of "Grandma got run over by a reindeer."

There is a solution. Each song in the iTunes library has an option of disabling it from being included when songs are played in Shuffle mode.

In iTunes, highlight the song you want to remove from the shuffle play and choose File > Get Info. Under the Options tab, check the "Skip when shuffling" check box and click OK.

Now you won't be shuffling through your classic rock collection from Led Zeppelin to the Rolling Stones only to encounter your four year-old's fav of "Wheels on the Bus."

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Save
\$25

Members of the Salem Macintosh Users Group get \$25 off their first hour of onsite support during 2007. That's a big savings off our already low \$72/hr rate, and since annual SMUG membership is only \$25 it's like joining SMUG for free! Not a SMUG member? Join when we come out! [Offer valid once per household. Some SMUG members have already received this benefit. This is a reminder not a coupon.]

Promotion Expires: 12/31/07